

OUR TRADITION OF SERVICE

A Long and Distinguished History

Kimbrell-Stern was founded in 1880 by William Hamilton Wilder. While in the furniture business, he became interested in the funeral industry. He and his cabinet maker, Mr. McDaniel, started making coffins in the back of the furniture store. His skill and reputation led him to establish, in 1880, the William H. Wilder and Son Undertakers located in the furniture store in the 200 block of Broad Avenue. Mr. Wilder died in 1895 and was succeeded by his son, Felix Love Wilder. After the death of Felix Love Wilder in 1906, the name of the funeral home was changed to L. Vannucci Company. Mr. Vannucci was an associate of William H. Wilder and Son and a licensed funeral director and embalmer.

In 1914, when Mr. Vannucci died, the name of the funeral home was changed to Albany Undertaking Company and was operated by his widow, Viola B. Harris, who later married C. W. Thomas. In 1927, the organization moved from 125 North Jackson Street to 323 Broad Avenue and continued to be operated by Mr. and Mrs. Thomas until Mrs. Thomas' death in 1950. Our organization had the first automotive hearse and the first electric organ south of Atlanta. On June 13, 1950 the company was sold to Charles M. Stern, W.R. (Bob) Kimbrell and E.J. (Buck) Stern, Jr., all long time employees and the name was changed to Kimbrell-Stern Funeral Directors in 1965.

In December of 1964, our present facility was built on Dawson Road and we installed the first crematory retort serving Albany and southwest Georgia in March of 1985. In October of the same year, Crown Hill Cemetery, which was established in 1927, was purchased by Kimbrell-Stern and began offering monument and memorial work to the families we serve.

The Tradition Continues

In April of 1990, the ownership was changed again when it was purchased by long time employees David M. Stern, R.L. (Bucky) Brookshier, Jr., William I. (Billy) Coleman, Jr. and S.S. (Sandy) Mackey, Jr. As our organization enters its second century of service, we will continue to be progressive, offering the finest service to southwest Georgia.

UNDERSTANDING FUNERAL COSTS

IT IS YOUR RIGHT, AND OUR DESIRE, THAT YOU HAVE A COMPLETE UNDERSTANDING OF OUR FUNERAL SERVICE COST.

The funeral director helps the family to better accept death, and lays the groundwork for healthy bereavement. The tradition of taking a traumatic situation and molding it into a meaningful service of remembrance is an important part of our social structure, and of personal health, both mental and physical. That's why the funeral director's knowledge and experience are so helpful to those who mourn. In order to serve the needs of every family, the funeral director must maintain a professional staff and adequate funeral home facilities. The funeral director is also faced with other operating expenses which are demanded of a service oriented business. A brief description of these and other cost is as follows.

PROPERTY

The land on which the building and parking facilities is located must be adequate in size to accommodate demand during the visitation and funeral service. Owning such property, in convenient and accessible location, constitutes one of the major, ongoing costs of the funeral home operation.

FACILITIES

A funeral home is decorated and furnished to provide a homelike, comfortable atmosphere easily adaptable to visitation and the funeral service. The facility must be adequately designed to accommodate more than one family at a given time, built to local codes, and to meet federal requirements such as ADA.

AUTOMOTIVE EQUIPMENT

The funeral director must provide appropriate automotive equipment for use in properly performing services for the survivors. Owning and maintaining this equipment, much of which is specially designed, is quite costly.

FUNERAL RESOURCE CENTER

In the Funeral Resource Center you will find a wide variety of merchandise (caskets, vaults, clothing, register books, memorial folders, thank you cards, keepsakes, cremations urns, stationary and etc.) made available by the funeral director for funeral ceremony purposes. Providing this service requires considerable space and investment in inventory.

A PROFESSIONAL STAFF

Salaries and benefits make up the largest part of the funeral expense. Personnel are chosen carefully to assure that families receive professional and efficient service. To attract qualified personnel, funeral homes must compete with salaries and benefits paid by other professions, businesses and industries.

EDUCATIONAL REQUIREMENTS

Funeral directors and embalmers are required by state law to meet certain academic standards. Georgia funeral directors and embalmers are required to graduate from a certified mortuary college and pass an examination administered by the State Board of Funeral Services prior to issuing the license. To maintain this license, they are required to obtain continuing education in order to improve their knowledge and skills. Only licensed funeral directors and embalmers are permitted to practice within the State of Georgia. This highly specialized training required prepares each funeral service professional to offer appropriate service to bereaved families.

DOCUMENTS AND DEATH BENEFITS

A number of documents must be processed at the time of death. The funeral director prepares the appropriate paperwork, and assists survivors in following the appropriate procedures in collecting various benefits.

TAXES AND INSURANCE

The funeral director, as a business person, operates a taxable enterprise. The insurance premiums are sizable because of the service-oriented business we provide. These premiums also protect the investment of the property, facilities and automotive equipment.

24-HOUR AVAILABILITY

The funeral home is available for service continuously. This means the telephone must be attended and personnel must be available to assist those who have experienced a death regardless of the day or hour.

We are pleased to assist you in every way possible. We appreciate your confidence and trust that our service is comforting in every way. Please do not hesitate to contact us if you have any questions or concerns.

THESE PRICES ARE EFFECTIVE AS OF April 15, 2018, BUT ARE SUBJECT TO CHANGE WITHOUT NOTICE

PAYMENT OPTIONS

For the convenience of the families we serve, Kimbrell-Stern Funeral Directors offers the following payment options for the services and merchandise that we are requested to provide:

A. Kimbrell-Stern accepts cash, personal check, Master Card, VISA, and Discover Card for full payment of the services rendered.

B. Insurance assignment will be accepted as full or partial payment of the funeral bill. As a matter of sound business practice, the family will not receive a statement from Kimbrell-Stern until the assigned insurance claim has been paid. No penalty is charged if insurance is assigned to Kimbrell-Stern. Even when a family request that an insurance assignment apply toward the funeral bill, an individual(s) must sign the funeral contract accepting responsibility of the total bill in the event that the assigned insurance is not valid.

C. In cases where the deceased's estate must stand the burden of paying funeral expenses, we ask that a member of the family pay funeral expenses by one of the payment methods listed above and file their claim for reimbursement with the deceased's estate.

D. A 30 day, no interest, grace period can be given, with prior credit approval, regarding the unpaid Funeral Services and Merchandise expenses. Using this payment option, Cash Advance items must be paid by the date of the funeral. If full and timely payment thereof is made within 30 days after the date of funeral arrangements, no penalty charge will be incurred. After the 30 day grace period, Kimbrell-Stern will charge a **PENALTY CHARGE OF 1.5% PER MONTH (annual percentage rate BEING 18%) on any balance remaining at the end of the 30 day period.**

CUSTOMARY FUNERAL SERVICES

A: Services of funeral director and staff, transfer of remains to funeral home (within 35 miles), embalming, other preparation of the body, facilities for viewing (1 day) and funeral ceremony, casket coach (within 35 miles), family car (within 35 miles), additional motor equipment necessary for funeral ceremony (within 35 miles) for committal or other disposition services **\$5738.00**

B: Services of funeral director and staff, transfer of remains to funeral home (within 35 miles), embalming, other preparation of the body, facilities for viewing (1 day), graveside ceremony or services in other facilities, casket coach (within 35 miles), family car (within 35 miles), additional motor equipment necessary for funeral ceremony (within 35 miles) for committal or other disposition service..... **\$5518.00**

C: Services of funeral director and staff, transfer of remains to funeral home (within 35 miles), preparation of body other than embalming, facilities for viewing (1 day) and funeral ceremony, casket coach (within 35 miles), family car (within 35 miles), additional motor equipment necessary for funeral ceremony (within 35 miles) for committal or other disposition service. **\$5008.00**

The goods and services shown next are those we can provide to our customers. You may choose only the items you desire. However, any funeral arrangements you select will include a charge for our basic services and overhead. If legal or other requirements mean you must buy any item you did not specifically ask for, we will explain the reason in writing on the statement we provide describing the funeral goods and services you selected.

BASIC FUNERAL HOME SERVICES

SERVICES OF FUNERAL DIRECTOR(S) AND STAFF..... \$3067.00

Our fee for the services of funeral director and staff includes, but is not limited to, staff to respond to initial request for services, around the clock availability of licensed funeral employee's and support staff for care of deceased, arrangement conference with family or responsible party; arrangement of funeral ceremonies; preparation and filing of necessary authorizations and permits; recording vital statistics; preparation and placement of obituary notices; staff assistance prior to, during and following the funeral, including coordination with those providing other portions of the funeral, e.g. cemetery, crematory and others. Also included in this charge are overhead expenses relative to our facility such as insurance, maintenance and utility expenses, secretarial and administrative costs, equipment and inventory expenses.

This fee for our basic services and overhead will be added to the total cost of the funeral arrangements you select. (This fee is already included in our charges for direct cremations, immediate burials and forwarding or receiving of remains.)

TRANSFER OF REMAINS TO FUNERAL HOME \$420.00
(Within 35 miles - additional mileage charge at a rate of \$2.50 per mile)

EMBALMING (add \$100.00 if an autopsy has been performed) **\$730.00**
(Except in certain special cases, embalming is not required by law. Embalming may be necessary, however, if you select certain funeral arrangements, such as funeral with viewing. If you do not want embalming, you usually have the right to choose an arrangement that does not require you to pay for it, such as direct cremation or immediate burial.)

OTHER PREPARATION OF THE BODY \$230.00
(This service includes casketing and additional care of the deceased other than embalming)

FACILITIES

A. Facilities for viewing and or visitation \$366.00
B. Facilities for funeral ceremony (with or without body present) **\$220.00**
C. Facilities for Memorial Service \$220.00
D. Equipment for Graveside Service (includes tent(s), chairs and set-up for graveside service) **\$350.00**
E. Refrigeration Service (Per Day) **\$35.00**
F. Staff and Equipment for Off Premise Visitation \$366.00

AUTOMOTIVE EQUIPMENT

A. Transportation of the deceased to cemetery or final local destination (For funeral service beyond 35 miles, additional mileage charged at the rate of \$2.50 per mile per vehicle) **\$295.00**
B. Family car for local funeral with driver **\$127.00**
C. Additional motor equipment, includes flower van (day of funeral), service vehicle, and other vehicles necessary for funeral service..... **\$283.00**

FORWARDING OF DECEASED TO ANOTHER FUNERAL

HOME \$2845.50
This charge includes transfer of deceased to the funeral home, embalming, limited service of funeral director and staff, local transportation to airport, and a combination air tray/transfer container

RECEIVING DECEASED FROM ANOTHER FUNERAL HOME..... \$2480.00
 This charge includes limited professional services of staff and transportation to cemetery for graveside service.

DIRECT CREMATION Price Range from \$3196.00 to \$3303.00
 Our charges for direct cremation without any attendant rites or ceremonies include removal of deceased to the funeral home (within 35 miles), necessary services of staff, authorizations, washing and disinfection of un-embalmed remains, use of facilities and equipment for identification, other automotive equipment and remains returned through the US Postal Service. If you want to arrange a direct cremation, you can use an alternative container. Alternative containers encase the body and can be made of materials like cardboard, fiberwood (with or without an outside covering) or hardwood.

- A. Direct Cremation with container provided by purchaser **\$3196.00**
- B. Direct Cremation with alternative container **\$3303.00**
- C. Direct Cremation with casket selected from our funeral home
 (in addition to cost of casket) **\$3196.00**

IMMEDIATE BURIALprice range from \$3472.00 to\$4661.00
 Our charge for immediate burial includes transfer of remains to the funeral home, other preparation, and minimum services of staff, use of facilities for care and custody or viewing of deceased, transportation to cemetery, and other automotive equipment with no service.

- Immediate burial with container provided by purchaser..... **\$3472.00**
- Immediate burial with minimum casket, plus cost of casket **\$3472.00**

- Memorial Books \$100.00 to \$275.00**
- Acknowledgment Cards (Per Box of 25) \$15.00 to \$35.00**
- Memorial Folders (Per 100)..... \$30.00 to \$55.00**
- Service Folders (Per 100)..... \$40.00 to \$90.00**
- Bookmarkers (each) \$2.50**
- Catholic Prayer Cards (Per 100)..... \$75.00**

The price range for caskets offered by Kimbrell-Stern is ... **\$1525.00 to ... \$23,300.00**
 (A complete price list will be provided at the funeral home)

The price range for outer burial containers offered by Kimbrell-Stern is **\$1125.00 to \$21,500.00** (A complete price list will be provided at the funeral home.)

PRE-ARRANGING SERVICES

We at Kimbrell-Stern Funeral Directors realize that a loss to a family can be a very traumatic experience. We would like to suggest that your family consider making pre-arrangements.

There are many advantages to addressing funeral decisions prior to the time of death. By taking care of the details now, you will be assured that you and your family are making clear and well thought out decisions.

One option that many families elect is that of pre-payment. This will alleviate the financial burdens and stress that your family will face at the time of death.

There are many decisions that families have to deal with, and to make the decision process easier, we at Kimbrell-Stern offer a verity of pre-arrangement plans.

If you are interested in knowing about the pre-arrangement process, please feel free to give us a call to schedule a conference with us.

For your convenience, we have compiled the following check list of things to consider or bring with you prior to making funeral arrangements.

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| <input type="checkbox"/> Cemetery Deed | <input type="checkbox"/> Social Security Number |
| <input type="checkbox"/> Military Discharge Papers | <input type="checkbox"/> Clergy Name and Phone Number |
| <input type="checkbox"/> Photograph | <input type="checkbox"/> Dentures / Glasses
Jewelry / Rosary |
| <input type="checkbox"/> Makeup | <input type="checkbox"/> Clothing with full set of Underclothing |
| <input type="checkbox"/> Death Certificate information | |
| <input type="checkbox"/> Death Notice / obituary information including education level, school(s) attended, clubs and civic organizations, etc. | |

NOTES

Our Professional Approach

The death of a loved one is a very difficult and confusing time. That's why our attentive staff is trained to make you as comfortable as possible and help you through all phases of the funeral process. We listen with sensitivity, answer all your questions, respect your choices, and fulfill your request. We're here to help you and your family- before, during and after the funeral service. And we're always ready to assist in filing insurance, pension, and benefits forms; as well as helping you select the appropriate memorial work.

At Kimbrell-Stern, we believe in providing service of the highest quality and value. This requires professionalism, thoughtfulness, creativity, and an eye for detail. We can suggest many unique and meaningful ways to make the services you choose truly special.

We can also help you understand that a funeral represents an opportunity to celebrate the life of your love one- the memories, values, and accomplishments. That's an important part of the grieving process. Because everyone's needs are different, we offer a wide range of services of remembrance that are most appropriate for each family we serve.

Service To The Community

We sincerely appreciate the trust and confidence that families in our community have placed with Kimbrell-Stern since 1880. We have a long-term commitment to those families and to the entire community, so we firmly believe it is our responsibility to give of ourselves to benefit our neighbors. Our entire staff is involved in numerous local churches, charities, service clubs and other organizations dedicated to improving the quality of life in the Albany area and southwest Georgia.

VISITING HOURS: 8:30AM TO 9:00 PM