

## CONSUMERS GUIDE TO SELECTING FUNERAL SERVICES

The death of a family member or friend can bring many responsibilities to those who must make decisions and arrangements for a funeral. We appreciate the confidence you have placed in us and we feel a keen sense of responsibility to provide you with information that will allow you to choose those services and merchandise in keeping with your needs and desires.

The funeral can be an experience of value to meet the needs of both family and friends. It is a meaningful event that can and should be planned to meet the preferences of those involved. We encourage you to openly and frankly state your questions and comments so that this time of sharing will provide helpful experiences and memories of this time.

Quite frankly, part of your decision making will involve financial planning. As we understand your circumstances, we can help make this time easier for you. Whether this is helping you to claim benefits available to you or whether it is helping you to select a service within your means to pay, be assured that we seek to be caring and responsive to you individually.

We will be providing for you several written lists for your consideration. The General Price List provides information whether you want a traditional service, a limited service or a direct service. The Casket Price List, the Outer Burial Container Price List, and Memorial Urn Price List outline merchandise options available for your selection.

We believe that informed people make wiser decisions. On the next pages, we have outlined some of the wide range of services that we make available. Those various avenues of service can work together as you choose to fit your needs, your desires, and your circumstances. Feel free to ask any questions you may have regarding these options.

The McLane Family, Associates and Staff

**Mailing Address** 

P.O. Box 5203 Valdosta, GA 31603-5203 Phone: 229.242.5544 Toll Free: 877.242.5544

Fax: 229.245.0949 www.mclanefuneralservices.com



## **GENERAL PRICE LIST**

These prices are effective January 1, 2019 but are subject to change without notice.

The goods and services shown below are those we can provide to our customers. You may choose only the items you desire. However, any funeral arrangement you select will include a charge for our basic services and overhead. If legal or other requirements mean you must buy any items you did not specifically ask for, we will explain the reason in writing on the statement we provide describing the funeral goods and services you selected.

BASIC SERVICES OF FUNERAL DIRECTOR AND STAFF ......\$2,350.00 Our charge includes, but is not limited to, consultations with the family or other responsible parties; Our charge includes, but is not limited to, consultations with the family or other responsible parties; staff and facilities to respond to initial requests for service; coordinating funeral service plans with the cemetery, crematory, and/or other parties; preparing and securing death certificates and other official documents; placing obituary notices; responding to other needs and desires of the family and friends; and other overhead expenses such as licensing, taxes, insurance, accounting and administration. This fee for our basic services and overhead will be added to the total cost of the funeral arrangements you select. (This fee is already included in our charge for direct cremations, immediate burials, and forwarding or receiving remains.) burials, and forwarding or receiving remains.) however, if you select certain funeral arrangements, such as a funeral with viewing. If you do not want embalming, you usually have the right to choose an arrangement that does not require you to pay for it, such as direct cremation or immediate burial. OTHER PREPARATION OF THE BODY......\$ 390.00 Restoration, cosmetology, sanitation, dressing and/or casketing. USE OF REFRIGERATION UNIT (per day beyond 24 hours).....\$ 60.00 EXTENDED CARE OF THE BODY (autopsy, organ donation, etc) ......\$ 100.00 USE OF FACILITIES AND STAFF FOR VISITATION (day/per hour)......\$ 210.00 USE OF EQUIPMENT & STAFF FOR VISITATION OFF PREMISE (per day or portion thereof) ........\$ 395.00 USE OF FACILITIES AND STAFF FOR FUNERAL CEREMONY ......\$ 565.00 USE OF EQUIPMENT AND STAFF FOR OFF-PREMISE SERVICE ......\$ 565.00 USE OF FACILITIES AND STAFF FOR MEMORIAL SERVICE ......\$ 565.00 USE OF EQUIPMENT AND STAFF FOR GRAVESIDE SERVICE ......\$ 465.00 STAFF PALLBEARERS......\$ 150.00 TRANSFER DECEASED TO FUNERAL HOME......\$ 360.00 Beyond 50 miles, add \$2.25 per mile one way. HEARSE WITHIN RADIUS OF 50 MILES ......\$ 360.00 Beyond 50 miles, add \$2.75 per mile one way. FAMILY SEDAN WITHIN RADIUS OF 50 MILES.....\$ 250.00 Beyond 50 miles, add \$2.25 per mile one way. Includes 3 hours; add \$40 per hour thereafter. SERVICE CAR WITHIN RADIUS OF 50 MILES......\$ 265.00 Beyond 50 miles, add \$2.25 per mile one way. ADULT CASKETS......\$860.00 to \$9290.00 (A complete price list of caskets will be provided at the funeral home.) ADULT OUTER BURIAL CONTAINERS......\$ 600.00 to \$ 16,970.00 (A complete price list of vaults will be provided at the funeral home.)



ACKNOWLEDGEMENT CARDS (box of 25 not personalized)	35.00 375.00 65.00 quoted 1730.00 325.00 430.00
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RECEIVING REMAINS FROM ANOTHER FUNERAL HOME	ns, and
IMMEDIATE BURIAL	ansfer of ansport to 2,160.00 3,020.00
DIRECT CREMATION	ansfer of leceased, u can use erials like



TRADITIONAL         Funeral Chapel         Service At Service         Service At Service           SERVICE GROUPINGS         Home At Chapel         At at Chapel           Basic Services of Staff & Overhead         2350         2350         2350           Embalming (Not required by law)         765         765         765         765           Other preparation of the body         390         390         390         390         390           Refrigeration charge (per day after 24 hours)         60         Facilities & staff - visitation (day/per hour)         420         420         420         420           Facilities & staff - visitation (day/per hour)         210         Hearse, equipment & staff office-premise visitation         395         Facilities & staff - funeral ceremony         565         565         Facilities & staff - graveside service         565         565         Facilities & staff - graveside service         465         465         465         465         465         565         Facilities & staff - graveside service         465         465         465         465         565         565         565         565         565         565         565         565         565         565         565         565         565         565         565         565         565						
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Embalming (Not required by law)         765         765         765         765           Other preparation of the body         390         390         390         390           Refrigeration charge (per day after 24 hours)         60         60         420         4						
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Hearse, equipment & staff office-premise visitation Facilities & staff – funeral ceremony Equipment & staff – off-premise service Equipment & staff – graveside service Equipment & staff – graveside service Equipment & staff – graveside service  Staff pallbearers  Transfer of remains to funeral home 360 Use of hearse for funeral 360 Use of family sedan or Urn Process. Service car (Flowers, errands, etc.)  DISCOUNT: Payment in full by cash or check at arrangement conference. Some restrictions apply.  Adjusted Service Charge  DISCOUNT: Payment in full within 29 days. Some restrictions apply.  -30 -30 -30	Facilities & staff - visitation (evening/2hr.)	420	420	420	420	
Facilities & staff – funeral ceremony         565         565           Equipment & staff – off-premise service         565         565           Equipment & staff – graveside service         465         465           Staff pallbearers         150         360         360         360           Transfer of remains to funeral home         360         360         360         360           Use of hearse for funeral         360         360         360         360           Use of family sedan or Urn Process.         250         265         265         265           Service car (Flowers, errands, etc.)         265         265         265         265           TOTAL SERVICE FEE         5475         5475         5375           DISCOUNT: Payment in full by cash or check at arrangement conference. Some restrictions apply.         -150         -150         -150           Adjusted Service Charge         5325         5325         5225           DISCOUNT: Payment in full within 29 days. Some restrictions apply.         -30         -30         -30	Facilities & staff – visitation (day/per hour)	210				
Equipment & staff – off-premise service 565 565 565 565 565 565 565 565 565 56	Hearse, equipment & staff office-premise visitation	395				
Equipment & staff – graveside service 465 Staff pallbearers 150 Transfer of remains to funeral home 360 360 360 360 Use of hearse for funeral 360 360 360 360 Use of family sedan or Urn Process. 250 Service car (Flowers, errands, etc.) 265 265 265 265  TOTAL SERVICE FEE 5475 5475 5375  DISCOUNT: Payment in full by cash or check at arrangement conference. Some restrictions apply150 -150 4djusted Service Charge 5325 5325 5225  DISCOUNT: Payment in full within 29 days. Some restrictions apply30 -30 -30	Facilities & staff – funeral ceremony 565		565			
Staff pallbearers         150           Transfer of remains to funeral home         360         360         360           Use of hearse for funeral         360         360         360         360           Use of family sedan or Urn Process.         250         250         265         265         265           Service car (Flowers, errands, etc.)         265         265         265         265           TOTAL SERVICE FEE         5475         5475         5375           DISCOUNT: Payment in full by cash or check at arrangement conference. Some restrictions apply.         -150         -150         -150           Adjusted Service Charge         5325         5325         5225           DISCOUNT: Payment in full within 29 days. Some restrictions apply.         -30         -30         -30	Equipment & staff – off-premise service	565		565		
Transfer of remains to funeral home         360         360         360         360           Use of hearse for funeral         360         360         360         360           Use of family sedan or Urn Process.         250         265         265         265         265           Service car (Flowers, errands, etc.)         265         265         265         265         265           TOTAL SERVICE FEE         5475         5475         5375           DISCOUNT: Payment in full by cash or check at arrangement conference. Some restrictions apply.         -150	Equipment & staff – graveside service	465			465	
Use of hearse for funeral 360 360 360 360  Use of family sedan or Urn Process. 250  Service car (Flowers, errands, etc.) 265 265 265 265  TOTAL SERVICE FEE 5475 5475 5375  DISCOUNT: Payment in full by cash or check at arrangement conference. Some restrictions apply150 -150  Adjusted Service Charge 5325 5325 5225  DISCOUNT: Payment in full within 29 days. Some restrictions apply30 -30 -30	Staff pallbearers	150				
Use of family sedan or Urn Process.  Service car (Flowers, errands, etc.)  TOTAL SERVICE FEE  DISCOUNT: Payment in full by cash or check at arrangement conference. Some restrictions apply.  Adjusted Service Charge  DISCOUNT: Payment in full within 29 days. Some restrictions apply.  -30  -30	Transfer of remains to funeral home	360	360	360	360	
Service car (Flowers, errands, etc.)  TOTAL SERVICE FEE  DISCOUNT: Payment in full by cash or check at arrangement conference. Some restrictions apply.  Adjusted Service Charge  DISCOUNT: Payment in full within 29 days. Some restrictions apply.  -30  -30  -30	Use of hearse for funeral	360	360	360	360	
TOTAL SERVICE FEE  DISCOUNT: Payment in full by cash or check at arrangement conference. Some restrictions apply.  Adjusted Service Charge  DISCOUNT: Payment in full within 29 days. Some restrictions apply.  -30  -30  -30	Use of family sedan or Urn Process.	250				
DISCOUNT: Payment in full by cash or check at arrangement conference. Some restrictions apply.  Adjusted Service Charge  DISCOUNT: Payment in full within 29 days. Some restrictions apply.  -30  -30  -30	Service car (Flowers, errands, etc.)		265	265	265	
DISCOUNT: Payment in full by cash or check at arrangement conference. Some restrictions apply.  Adjusted Service Charge  DISCOUNT: Payment in full within 29 days. Some restrictions apply.  -30  -30  -30						
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DISCOUNT: Payment in full within 29 days.  Some restrictions apply.  -30 -30	,					
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Some restrictions apply30 -30	DISCOLINT: Payment in full within 29 days					
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	Adjusted Service Charge					



# CHOICES RELATED TO PAYMENT

Since 1936 McLane Funeral Services has provided compassionate and professional funeral services for the families who have chosen us in their time of need. As part of our tradition of caring and concern for those we serve, we want to offer you several choices for the method of payment of your account. If you have questions or concerns please talk with your arranging funeral director.

- Third Party Expense Items Payment for cemetery fees, newspaper obituaries, certified copies of death certificates, honorariums or other third party expenses will be expected in the form of a check or cash before the funeral service because these parties are paid when their service is provided.
- 2. <u>Funeral Account</u> We are a family-operated small business, providing service and merchandise and are dependent upon our clients for prompt payment. It is essential for all parties that a clear understanding about method of payment is reached during the arrangement conference.
  - A. Payment may be made in cash, personal check, bank check, money order, Visa, MasterCard or Discover. Payments received by cash or check by service time will receive a cash discount. The cash discount is not available on payments made by credit card.
  - B. Assignment of proceeds from verified life insurance may be accepted to pay the funeral account. Proceeds in excess of the amount of the funeral account will be paid directly to the named beneficiary.
  - C. Funded pre-arranged funeral plans
  - D. In cases where the deceased's estate must stand the burden of paying the funeral expenses, we ask that family representatives pay the funeral expenses and file claim for reimbursement with the deceased estate.
  - E. In all cases where total payment has not been received as agreed, late payment penalties (18% APR) and legal fees incurred in the collection process must be paid by the family representative(s) authorizing the Statement of Goods and Services.

The terms you choose will be documented on your Statement of Goods and Services and will represent the method by which you agree to settle your account with Carson McLane, Inc. and McLane Funeral Services.



CREMATION   Church   Church					G1 1	Γ		
Charch   C			Traditional	Traditional	Chapel	Chapel	Church	Direct
Basic Services of Staff & Overhead   2350   2350   2350   2350   1970   1970   1575	CREMATION		Church	Chapel		Memorial	Ltd	
Embalming (Not required by law) 765 765 765 765	SERVICE GROUPINGS		A	В	C	D	E	F
Other preparation of the body	Basic Services of Staff & Overhead	2350	2350	2350	2350	1970	1970	1575
Use of refrigeration (per day beyond 24 hours)	Embalming (Not required by law)	765	765	765	765			
Facilities & staff-visitation (evening/2hr.)   420	Other preparation of the body	390	390	390	390	390	390	390
Facilities & staff-visitation (day/per hour)   210	Use of refrigeration (per day beyond 24 hours)	60						
Hearse, equipment & staff off-premise visitation   395   565   5	Facilities & staff-visitation (evening/2hr.)	420	420	420				
Facilities & staff for funeral ceremony   565   565   565   565	Facilities & staff-visitation (day/per hour)	210						
Off premise memorial service         565         565         565           Facilities & staff - memorial service         565         565         465           Equipment & staff - graveside service         465         465         465           Transfer of remains to funeral home         360	Hearse, equipment & staff off-premise visitation	395						
Facilities & staff - memorial service	Facilities & staff for funeral ceremony	565		565	565			
Equipment & staff - LIMITED off-premise	Off premise memorial service	565	565					
Equipment & staff - graveside service	Facilities & staff - memorial service	565				565		
Transfer of remains to funeral home   360   36	Equipment & staff - LIMITED off-premise	465					465	
Use of hearse for funeral 360 360 Use of family sedan or urn procession 250 Service car (Flowers, errands, etc.) 265 265 265 265 265 265 100  TOTAL SERVICE FEE DISCOUNT: Payment in full by eash or check at arrangement conference. Some restrictions apply. 455 4565 4565 4565 4565 4565 4565 4565	Equipment & staff - graveside service	465						
Use of family sedan or urn procession   250	Transfer of remains to funeral home	360	360	360	360	360	360	360
Service car (Flowers, errands, etc.)   265   265   265   265   265   265   100	Use of hearse for funeral	360	360					
TOTAL SERVICE FEE	Use of family sedan or urn procession	250						
DISCOUNT: Payment in full by cash or check at arrangement conference. Some restrictions apply.	Service car (Flowers, errands, etc.)	265	265	265	265	265	265	100
DISCOUNT: Payment in full by cash or check at arrangement conference. Some restrictions apply.	TOTAL SERVICE FEE		5475	5115	4595	3550	3450	2425
Adjusted Service Charge	DISCOUNT: Payment in full by cash or check at							
Discount: Payment in full within 29 days   Some restrictions apply.   Adjusted Service Charge   S445   5085   4665   3535   3435   2410								
Some restrictions apply.   Adjusted Service Charge   5445   5085   4665   3535   3435   2410	,							
Adjusted Service Charge         5445         5085         4665         3535         3435         2410           Crematory Fee         375			-30	-30	-30	-13	-15	-13
Crematory Fee         375         <	11.7		5445	5085	4665	3535	3435	2410
Basic cremation mailing fee  Custom cremation mailing fee  Quoted  Transport Blue Alt. Container (Tax \$26.00) 325  Harmony Alternative Container (Tax \$51.20) 640  Unit I - Cloth Covered Oval Top (Tax \$68.80) 860  Oak Rental Casket (Tax \$138.40) 1730  Symphony Cherry Rental Casket (tax \$140.00) 1750  Harvest Red (Poplar Veneer) (Tax \$231.20) 2890  Temporary Cremains Container (tax \$3.60) 45  Selected urn of your choice (add tax)	· · · · · · · · · · · · · · · · · · ·	375	375	375	375	375	375	375
Transport Blue Alt. Container (Tax \$26.00) 325  Harmony Alternative Container (Tax \$51.20) 640  Unit I - Cloth Covered Oval Top (Tax \$68.80) 860  Oak Rental Casket (Tax \$138.40) 1730  Symphony Cherry Rental Casket (tax \$140.00) 1750  Harvest Red (Poplar Veneer) (Tax \$231.20) 2890  Temporary Cremains Container (tax \$3.60) 45  Selected urn of your choice (add tax)	-	65						
Transport Blue Alt. Container (Tax \$26.00) 325  Harmony Alternative Container (Tax \$51.20) 640  Unit I - Cloth Covered Oval Top (Tax \$68.80) 860  Oak Rental Casket (Tax \$138.40) 1730  Symphony Cherry Rental Casket (tax \$140.00) 1750  Harvest Red (Poplar Veneer) (Tax \$231.20) 2890  Temporary Cremains Container (tax \$3.60) 45  Selected urn of your choice (add tax)	Custom cremation mailing fee	Quoted						
Harmony Alternative Container (Tax \$51.20) 640  Unit I - Cloth Covered Oval Top (Tax \$68.80) 860  Oak Rental Casket (Tax \$138.40) 1730  Symphony Cherry Rental Casket (tax \$140.00) 1750  Harvest Red (Poplar Veneer) (Tax \$231.20) 2890  Temporary Cremains Container (tax \$3.60) 45  Selected urn of your choice (add tax)								
Unit I - Cloth Covered Oval Top (Tax \$68.80) 860  Oak Rental Casket (Tax \$138.40) 1730  Symphony Cherry Rental Casket (tax \$140.00) 1750  Harvest Red (Poplar Veneer) (Tax \$231.20) 2890  Temporary Cremains Container (tax \$3.60) 45 45  Selected urn of your choice (add tax)								
Oak Rental Casket (Tax \$138.40) 1730 Symphony Cherry Rental Casket (tax \$140.00) 1750 Harvest Red (Poplar Veneer) (Tax \$231.20) 2890 Temporary Cremains Container (tax \$3.60) 45 Selected urn of your choice (add tax)	•	860						
Symphony Cherry Rental Casket (tax \$140.00) 1750  Harvest Red (Poplar Veneer) (Tax \$231.20) 2890  Temporary Cremains Container (tax \$3.60) 45 45  Selected urn of your choice (add tax)	•	1730						
Harvest Red (Poplar Veneer) (Tax \$231.20) 2890								
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Selected urn of your choice (add tax)								45
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#### SERVICE A - TRADITIONAL MEMORIAL SERVICE AT CHURCH

- Full arrangements conference, general staff services, and general overhead
- Transfer to funeral home and care of the body including embalming.
- One day visitation or gathering at the funeral home on day prior to service.
- A funeral director and other staff assist at church with register book, parking, seating, arranging and listing flowers and coordination of other details and participants.
- Automotive equipment for transportation of casket and flowers to church.

#### SERVICE B - TRADITIONAL MEMORIAL SERVICE IN CHAPEL

- Full arrangement conference, general staff services and general overhead.
- Transfer to funeral home and care of the body including embalming.
- One day visitation or gathering at the funeral home on day prior to service.
- A funeral director and other staff assist at funeral home with register book, parking, seating, arranging and listing flowers and coordination of other details and participants.

#### SERVICE C - MEMORIAL SERVICE WITH LIMITED VISITATION IN CHAPEL

- Full arrangement conference, general staff services and general overhead.
- Transfer to funeral home and care of the body including embalming.
- Visitation is scheduled for one hour immediately prior to memorial service.
- A funeral director and other staff assist at funeral home with register book, parking, seating, arranging and listing flowers and coordination of other details and participants.
- Automotive equipment cost is reduced because there is no hearse to the church.

#### SERVICE D - LIMITED MEMORIAL SERVICE IN CHAPEL

- Limited arrangement conference, general staff services and general overhead.
- Transfer to funeral home and care of the body without embalming.
- Visitation is scheduled for one hour immediately prior to memorial service with urn present.
- A funeral director and staff assists with register book, parking, seating and other details.

#### SERVICE E - LIMITED MEMORIAL SERVICE IN CHURCH

- Limited arrangement conference, general staff services and general overhead.
- Transfer to funeral home and care of the body without embalming.
- Family may receive friends for up to one hour immediately prior to memorial service with urn present.
- A funeral director and staff assists with register book, parking, seating and other details.

#### SERVICE F - DIRECT CREMATION

- Brief arrangement conference, general staff services and general overhead.
- Transfer to funeral home and care of the body without embalming.

A WIDE RANGE OF CHOICES IN CREMATION CASKETS, ALTERNATIVE CREMATION CONTAINERS, CREMATION URNS AND URN VAULTS ARE AVAILABLE

ABOVE SERVICES DO NOT INCLUDE ACTUAL CREMATION FEE OR CASH ADVANCES SUCH AS CEMETERY FEES, OBITUARY, HONORARIUM, ETC



### CONSUMERS GUIDE TO SELECTING FUNERAL SERVICES

We are able to offer the various avenues of service listed below. As a full service organization, these services can work together for your comfort, convenience and assurance. We are here to serve you in the areas you choose according to your expressed preferences.

### CARSON McLANE FUNERAL HOME

2215 North Patterson Street, Valdosta, Georgia 31602

MARTIN/McLANE FUNERAL HOME

426 South Church Street, Hahira, Georgia 31632

McLANE LAKEWOOD FUNERAL HOME

3119 Marion Street, Lake Park, Georgia 31636

Funeral Directors and Embalmers Prearrangement Counselors
Prefinancing Plans Public Service Library
On Sight Crematory

#### McLANE RIVERVIEW MEMORIAL GARDENS

3945 North Valdosta Road, Valdosta, Georgia 31602

Perpetual Care Cemetery Cha Lawn Sections with Bronze Markers Monumer Veterans Garden of Honor Crem

Chapel & Garden Mausoleum

Monument Section for Upright Marble or Granite

Cremation Spaces, Niches & Gardens

#### McLANE MEMORIALS

Valdosta, Hahira & Lake Park

Georgia Marble Monuments
Private Family Mausoleums

Granite Monuments
Custom Design Service

# Our Family Serving Yours Since 1936...

We continue to build on the strengths of the past and look for new ways to be of service to the families who call us. We believe that a full service organization can provide for peace of mind in so many ways. We pledge to continue to work together for your comfort, convenience and assurance.

### **Mailing Address**

P.O. Box 5203 Valdosta, GA 31603-5203 Phone: 229.242.5544 Toll Free: 877.242.5544

Fax: 229.245.0949 www.mclanecares.com